

*Strohm v. Missouri-American Water Company Settlement*  
c/o JND Legal Administration  
PO Box 91320  
Seattle, WA 98111

Website: [www.MAWCSettlement.com](http://www.MAWCSettlement.com)

Email: [info@MAWCSettlement.com](mailto:info@MAWCSettlement.com)

Toll-Free: 1-866-615-0975

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## CLAIM FORM

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To make a Claim under the Settlement, you must complete an electronic Claim Form and submit it online at [www.MAWCSettlement.com](http://www.MAWCSettlement.com), or complete this form and mail it to the Claims Administrator at the address below.

Your Claim Form must be submitted online, or mailed to the Claims Administrator, by **April 18, 2022**.

Any Claims postmarked or electronically submitted after **April 18, 2022**, will be ineligible for a payment.

The information you provide in the Claim Form will not be disclosed to anyone other than the Claims Administrator, the Court, and the Parties in this case, and it will be used only for purposes of administering this Settlement (such as to review a Claim for completeness, truthfulness, and accuracy).

You can submit a Claim Form if:

(1) you were a customer of Missouri-American Water Company in Platte County, Missouri, during the time period of April 28, 2011 to December 5, 2017 (this includes current and former customers), and

(2) you wish to submit a Claim for property damage, either related to a specific water-conducting device or generally, that you believe was caused by excessive calcium scaling in water provided by Missouri-American Water Company (MAWC). **You may make a Claim for specific property damage or general property damage, but not both.**

The water provided by MAWC complies with state and federal water quality regulations and is safe to drink.

**Settlement Class Members who seek payment from the Settlement must complete and return a Claim Form.** Before you complete and submit a Claim Form by mail or online, you should read and be familiar with the Settlement Notice available at [www.MAWCSettlement.com](http://www.MAWCSettlement.com).

Completed Claim Forms can be submitted online or filled out and mailed to the Claims Administrator at:

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Seattle, WA 98111

**CLAIM FORMS MUST BE SUBMITTED ONLINE OR MAILED TO THE CLAIMS ADMINISTRATOR  
NO LATER THAN APRIL 18, 2022.**

**Instructions for completing this form.** Please fill out the information requested below. If the information you provide is incomplete, your Claim may be rejected. You must complete either Section A (specific property damage) or Section B (general property damage) of the Claim Form, but not both. To submit a Claim under Section A or Section B, you must also complete the Declaration in Section C.

## CONTACT INFORMATION

First Name:

Middle Initial:

Last Name:

Current Address:

City:

State:

Zip:

Email:

Phone Number:

## MISSOURI-AMERICAN WATER COMPANY INFORMATION

MAWC Customer Account Number:

*Is your Current Address the same address where you received water from Missouri-American Water Company (MAWC)? (Check one):*  YES  NO

*If No, then please provide the address where you received water from MAWC and the approximate dates you were a customer of MAWC:*

MAWC Service Address:

City:

State:

Zip Code:

Approximate dates you were a customer of MAWC:

**IMPORTANT:** The Settlement makes two funds available for Class Members: the Specific Property Damage Fund or the General Property Damage Fund.

You may submit a Claim Form for *either* (1) specific property damage to your water-conducting devices, *or* (2) general property damage. You cannot recover from both funds. Details about both funds are below.

Additionally, regardless of which fund you claim from, you must fill out the Declaration in Section C below.

## SECTION A — SPECIFIC PROPERTY DAMAGE FUND

**Complete ONLY IF YOU DO NOT Complete Section B (below)**

**You MUST Complete Section C (below)**

The Settlement makes the following money available for specific property damage resulting from excessive calcium scaling in MAWC's water:

Type of Device	Amount Available Depending on Documents	
Water Heaters (traditional or tankless)	Type A Documents	\$500
	Type B Documents	\$330
	Type C <i>Requires Sworn Declaration under Penalty of Perjury</i>	\$165
Dishwashers, Washing Machines and Refrigerator Ice Makers	Type A Documents	\$300
	Type B Documents	\$198
	Type C <i>Requires Sworn Declaration under Penalty of Perjury</i>	\$99
Faucets (bathroom and/or kitchen), Shower Heads, Toilet Parts in Tank, Water Valves, Water Lines & Sprinkler System Parts	Type A Documents	\$200
	Type B Documents	\$132
	Type C <i>Requires Sworn Declaration under Penalty of Perjury</i>	\$66

- **Type A Documents** include, but are not limited to, receipts, paid invoices, etc. reflecting payment of damages to the applicable device. Type A Documents must include evidence that the underlying cause for the damage is consistent with the class allegations.
- **Type B Documents** include, but are not limited to, photographs or videos reflecting device damage, photograph of the purchased replacement product along with a receipt, etc.
- **Type C** is the applicable category if you have no supporting documents available to you. If you do not have any documents that qualify for Type A or Type B, then you may affirm under penalty of perjury that your device was damaged due to excessive calcium scaling; you will then receive the allocated payment outlined above subject to a cap of \$300.00.
- The Claims Administrator shall exercise its discretion in reviewing supporting documents. If the Claims Administrator determines that a Claim is deficient, it will notify the Class Member and provide an opportunity for the Class Member to cure any deficiency.
- Class Members may submit Claims for multiple devices, and there is no limit on the amount of money that can be claimed (subject to the available amounts outlined above).
- The available amounts listed above are the maximum that you may receive for damage to each individual device. If Claims exceed the available funds, then the amount of any Claim may be reduced *pro rata*.
- Limit one Claim per household or family unit.

- Class Members who recover under the Specific Property Damage Fund may not claim reimbursement for a device replaced after 80% of the device's Useful Life. Useful Life shall mean the following for these categories of devices:

Device	Useful Life No Reimbursement if Device was:
Refrigerator Ice Maker	Replaced after 11.2 years
Washing Machine (top loader)	Replaced after 11.2 years
Washing Machine (front loader)	Replaced after 8.8 years
Dishwasher	Replaced after 8 years
Traditional water heater (tank)	Replaced after 8 years
Tankless water heater	Replaced after 16 years
Lawn sprinkler system	Replaced after 16 years

If you wish to submit a Claim under the Specific Property Damage Fund, you **must** fill out the next section.

Please fill out the following chart and identify what documents you are submitting to support your Claim (if any). **Be sure to upload or attach the supporting documents along with your Claim Form.**

CLAIM PORTION FOR THE SPECIFIC PROPERTY DAMAGE FUND		
1	Device:	
	Description of supporting documents (if any):	
2	Device:	
	Description of supporting documents (if any):	
3	Device:	
	Description of supporting documents (if any):	
4	Device:	
	Description of supporting documents (if any):	
5	Device:	
	Description of supporting documents (if any):	

If you need additional space for more water-conducting devices, please attach an extra page to your Claim Form. Again, be sure to upload or attach any supporting documents for any additional Claims not listed here.

## SECTION B — GENERAL PROPERTY DAMAGE FUND

**Complete Only If You Do NOT Complete Section A (above)  
You MUST Complete Section C (below)**

If you cannot or do not want to submit a Claim for property damage to specific devices, then you are still eligible to submit a Claim for general property damage that is not associated with any specific device.

Again, you cannot make a Claim for specific devices *and* general property damage. Thus, if you filled out the chart on the previous page, you may not make a Claim for general property damage.

If you submit a Claim for general property damage *and* fill out Section C, **you will receive a payment of \$50.**

To submit a Claim for general property damage, **CHECK THIS BOX:**

## SECTION C — SIGNATURE AND DECLARATION

- I make the following Declaration and affirm that I am over the age of 18 years old and am fully competent to make this Declaration.
- Within the time period of April 28, 2011 to December 5, 2017, I sustained specific property damage to a water-conducting device and/or I experienced general property damage. I have a good faith belief that the damage claimed herein was caused by excessive calcium scaling in the water provided by Missouri-American Water Company.
- I reviewed the Useful Life chart on page 4 above and am not requesting reimbursement for specific property damage to devices that were replaced after 80% of any device's Useful Life as specified in the chart.
- By submitting this Declaration, I affirm under penalty of perjury that the information provided above is true and correct.

Signature:

Printed Name:

Date:

## REMINDER CHECKLIST

1. Complete *either* Section A *or* Section B, but not both.
2. Complete Section C.
3. Enclose, attach, or upload, your supporting documents (if any) along with this Claim Form.
4. Keep a copy of your Claim Form and supporting documentation for your records.
5. If you do not receive email confirmation from the Claims Administrator that your Claim form has been received, it is your responsibility to confirm with the Administrator that it has been received.

### MAIL TO:

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**CLAIM FORMS MUST BE ELECTRONICALLY SUBMITTED OR  
MAILED (POSTMARKED) NO LATER THAN:**

**April 18, 2022**